

# CAPTODAY

WHERE THE WORLD OF THE CLINICAL LABORATORY COMES TOGETHER

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### LABORATORY INFORMATION SYSTEMS

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| Name of laboratory information system | How LIS functionality is deployed   | Company provides list of client sites to potential customers on request                            | Most recent LIS go-live at a client site (based on August 2024 survey deadline) | Distinguishing product features (supplied by company)   | Additional Features |
|---------------------------------------|---|--|---|---|---------------------|
| CLM Laboratory                        | client option of remote hosting or local server and software              | yes (partial list of comparable sites but prospective clients must sign a nondisclosure agreement) | Jan-2024  | responsive changes and customizations based on customer request and feedback; outstanding support personnel located in the U.S.; special offers for schools and startups  | Additional Features |
| Polytech LIS                          | client option of remote hosting or local server and software              | no (information is confidential)   | Jul-2024  | customer-customizable reporting with support or independently using Polytech tools; transparent pricing with no hidden fees; ease of usability; 90 percent of lab work done in a single screen  | Additional Features |
| CGM LABDAQ                            | local server and software; clients may implement in a virtual environment | yes (partial list of comparable sites with no restrictions regarding its use)                      | Aug-2024  | advanced integration and connectivity with instruments, EHRs, billing software, reference labs, more; intuitive navigation with a customizable user home screen and shortcuts to common reports, more; powerful rules, data-mining queries for data analysis; experienced support staff to assist | Additional Features |
| CGM SCHUYLAB                          | client option of remote hosting or local server and software              | yes (partial list of comparable sites with no restrictions regarding its use)                      | Jul-2024  | optional, fully integrated billing system for reference labs, veterinary labs, or any lab doing its own A/C; familiar, icon-based interface makes navigation intuitive and easy; ideal for multi-lingual labs and international markets, available in multiple languages                          | Additional Features |
| Avian LIS                             | client option of remote hosting or local server and software              | no (information is confidential)   | Mar-2024  |   | Additional Features |

### LIS experts on HL7, AI, home-test results, and more

November 2024—Lab data displays, IT demands that active resources, at home test results, and HL7 are some of what came up on Sept. 20 when CAP TODAY publisher Bob McGeehan spoke online with pathologists and industry executives about laboratory information systems.

"It's fire and forget," said Ulisses G. J. Balin, MD, of the University of Michigan, about the lack of feedback from the EHR that a clinician has seen and understood a complex result, "to loss to follow-up in a real possibility," he said.

Their conversation follows. "I'll start with an overview of topics covered in last year's roundtable on laboratory information systems. One is a need to integrate data between the LIS and EHR. We are still living in a world where dollars and cents are short and demands are diverse. Some clinicians want something concise; others want something complex and don't want anything left out, which makes it difficult to simply opening. Ulisses Balin, can you comment on these dilemmas that everyone who does laboratory information systems face?"

Ulisses G. J. Balin, MD, associate chief medical information officer, A. James French professor of pathology informatics, director, Division of Pathology Informatics and director, computational pathology laboratory section, Department of Pathology, Michigan Medicine, University of Michigan: "The cumulative demands on the system, the lab, and the enterprise generally exceed available resources. We've shifted from generating simple lab results to the need for increasingly complex panels, molecular workflows, and derivative data, combined with downstream uses of that data, such as AI, where you need a specific format. Michigan is an exception to the rule in that we have retained some technical resources to build such component panels and interfaces. You have a growing number of folks in the lab and the informatics group supporting the lab for data products, not just for the new results but also the derivative data products that one generates with that result. These requests can take a long time to be realized or can't be realized at all."

I see the list of requests growing faster than they're getting resolved. I don't know how well this is other than perhaps having standards for implementation of interfaces. We have HL7, and we know HL7 is almost a standard, but each place implements it slightly differently. Australians and New Zealanders have looked at HL7, and we could do that. The need and opportunity seem to be having one true interface implementation standard so we don't have to do a complex dance of unit, load, and integration testing for every new lab or lab panel result requested, recognizing that the overhead needed to do this task has already become unsustainable.

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