

## Phlebotomy webinars

The Center for Phlebotomy Education has three remaining one-hour webinars in its 2010 “Phlebotomy Best Practices” series.

The three upcoming webinars are “Potassium Results Your Physicians Can Trust,” Sept. 30; “Delivering World-Class Customer Service,” Oct. 26; and “Successful Strategies for Difficult Draws,” Nov. 16. All content reflects the standards and guidelines of the CLSI.

For more information, visit [www.phlebotomy.com/webinars](http://www.phlebotomy.com/webinars) or call 866-657-9857.