

Phlebotomy seminars, 3/14

March 2014—The Center for Phlebotomy Education will conduct intensive three-day seminars in Indianapolis and San Francisco for those who train or manage phlebotomists. The event will provide strategies to help attendees reduce expenses by cultivating satisfied, long-term employees; cut costs through process improvement; nurture professionalism and responsibility among specimen-collection personnel; implement different learning styles to maximize teaching; and mentor students and new staff.

Sessions will be conducted by a faculty of speakers from the Center for Phlebotomy Education, including the center's program administrator Catherine Ernst, RN, PBT(ASCP), program coordinator Lisa Steinam, PBT(ASCP), and executive director Dennis J. Ernst, MT(ASCP).

Attendees receive a portfolio filled with resources, tips, and tools they can implement immediately. The seminars are scheduled for June 4-6 in Indianapolis and November 12-14 in San Francisco. Attendees qualify to receive 17 P.A.C.E. CE credits.

[Center for Phlebotomy Education](#), 866-657-9857