

Process management guideline, 6/15

June 2015—The Clinical and Laboratory Standards Institute has published a new document, “Process Management (QMS18-Ed1).” The guideline defines four requirements for managing laboratory processes and provides suggestions for meeting regulatory and accreditation requirements, optimizing resources, and contributing to patient safety and positive outcomes. It describes what laboratories need to do to meet published regulations, accreditation requirements, and international standards for process management and control. By following the guidance in this document, laboratories can reduce or eliminate errors, meet customer expectations, and increase the effectiveness and efficiency of laboratory operations.

[CLSI](#), 610-688-0100